

Renaissance UK - Privacy Policy for Website Users

This privacy policy explains how we use any personal information we collect about you when you use this website.

What information do we collect about you?

We collect information about you when you register with us for our services. We also collect information when you voluntarily complete customer surveys or provide feedback. Website usage information is collected using cookies.

How will we use the information about you?

We collect information about you to process your request for a service and, if you agree, to email you about our other service provision.

We will not share your information for marketing purposes with any other organisation.

Marketing

We may wish to send you information about our other services we offer, which may be of interest to you. If you have consented to receive marketing, you may opt out at a later date. You have a right at any time to stop us from contacting you for marketing purposes.

If you no longer wish to be contacted for marketing purposes, please email enquiries@druglinelancs.co.uk

Access to your information and correction

You have a right to request a copy of the information we hold about you. If you would like a copy of some or all of your personal information, please email enquiries@Ren-uk.com or write to us as 102 Dickson Road, Blackpool, Lancashire, FY1 2BU.

We want to make sure that your personal information is accurate and up to date. You may ask us to correct or remove information if you think it is inaccurate.

Cookies

Cookies are text files placed on your computer to collect standard internet log information and visitor behaviour information. This information is used to track visitor use of the website and to compile statistical reports on website activity. For further information visit http://www.aboutcookies.org.uk/cookies



You can set your browser not to accept cookies and the website above tells you how to remove cookies from your browser. However in a few cases some of our website features may not function as a result.

Changes to our Privacy Policy

We keep our privacy policy under regular review and we will place any updates on this webpage.

How to contact us

Please contact us if you have any questions about our privacy policy or information we hold about you:

By email <u>Enquiries@Ren-UK.com</u>
Or write to us at 102 Dickson Road, Blackpool, FY1 2BU